

BEST PRACTICE SOFTWARE TRAINING

# Best Practice training built around your team and your *real clinic workflows*.

Practical, role-specific Best Practice training for Australian general practices — helping your team work with more confidence, consistency and efficiency. Remote delivery, fully customised, no long-term contract.



## Train.

A MEDLINK CONNECT SERVICE

### What we cover

SIX FOCUS AREAS

<p><b>01</b></p> <p><b>New Starters</b></p> <p>Build Best Practice confidence from day one with structured, hands-on onboarding.</p>	<p><b>02</b></p> <p><b>Reception &amp; Admin</b></p> <p>Appointment books, billing workflows, patient flow and front-desk processes.</p>	<p><b>03</b></p> <p><b>GPs</b></p> <p>Efficient clinical workflows, shortcuts, results, recalls and documentation habits.</p>
<p><b>04</b></p> <p><b>Nurses</b></p> <p>Care plans, health assessments, recalls, reminders and daily clinical workflow support.</p>	<p><b>05</b></p> <p><b>Practice Managers</b></p> <p>Setup, reporting, templates, operational workflows and team consistency.</p>	<p><b>06</b></p> <p><b>Custom Workflows</b></p> <p>Training shaped around your clinic setup, policies and real pain points.</p>

WHY MEDLINK CONNECT

Built for the team that *runs your clinic*.

- ◆ **Practice-led**

Delivered by people who understand the realities of Australian general practice.
- ◆ **Clinic-specific**

Focused on your team's workflows and software setup — not generic walk-throughs.
- ◆ **Remote delivery**

Nationwide access with flexible scheduling that works around your clinic's schedule.
- ◆ **Practical outcomes**

Built to lift confidence, efficiency and consistency from the very next shift.

HOW IT WORKS

Three steps to a *trained team*.

- 01 Tell us your needs**

A short conversation about your team, software pain points and training goals.
- 02 We tailor the session**

Content shaped around your clinic's workflows — not a generic walk-through.
- 03 Live remote training**

2-hour interactive session, unlimited clinic attendees, no long-term contract.

**PRICING** | \$374.00 INC GST · per session

### Ready to lift *Best Practice confidence*?

Start with a no-obligation chat about your team's training needs. Ask about onboarding, bulk sessions or multi-location packages built around your clinic.

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